



## Assessor's Office Accessibility Policy pursuant to PA 660 of 2018

### MCL 211.10g(1)(c)

- The City of St. Louis and the City of Alma have a shared assessing agreement for assessing services.
- The Assessing Department has two full-time members to assist taxpayers. Katherine Roslund, Assessor (MMAO), and Hannah Post, Assessing Assistant (MCAO).
- The Assessing Department business hours are Monday – Friday 8:00am-5:00pm. Please see City holiday schedule for other closings that may impact office hours.
- A taxpayer may submit inquires directly to Assessor Katherine Roslund at [assessor@stlouismi.com](mailto:assessor@stlouismi.com) or by phone 989-463-9514 or Hannah Post at [hpost@myalma.org](mailto:hpost@myalma.org), or by phone 989-463-9515. The estimated response time to questions is less than three (3) business days.
- A taxpayer may arrange a meeting with an Assessing Department team member for the purpose of discussing questions in-person by calling 989-463-9515.
- A taxpayer request for inspection or production of records maintained by the Assessing Department may be made by calling 989-463-9515. Information may be subject to the statutory requirements of FOIA.
- Assessment records may be obtained, free of charge, on BS&A and can be accessed on the City's website [www.stlouismi.com](http://www.stlouismi.com).
  1. Go to [www.stlouismi.com](http://www.stlouismi.com)
  2. Click the "Government" drop-down and select "Assessor."
  3. Scroll down to the right of **Documents** and find the link to "Property Data, Assessing & Tax Information." Click link.
  4. Search by address/parcel number in the search box to locate information.