

Utility Bill Payment Guidelines

- All utility bills are due by the 15th of the month.
- After the 15th, a 10% penalty is applied to all unpaid utility bills
- Mail postmarked the 15th will be accepted without penalty.
- If the 15th of the month falls on a weekend, payments will be accepted on the following Monday with no penalty.
- All Past Due accounts must be paid on or before the 10th of the month by the closing hour of the day to avoid discontinuance of service and additional fees.
- City Hall hours are Monday thru Friday, 8:00 a.m. to 5:00 p.m.
- There is a drop box to the right of the door for after hour payments
- Please make sure your signature is on the check and the numerical amount matches the written amount of the check.
- The City is unable to accept credit or debit cards, credit card checks or post dated checks.
- City Hall can only accept cash, checks, money orders and direct deposit payments.

If you have any questions regarding the utility bill payment guidelines, please contact City Hall at (989) 681-2137 ext. 225.